



Dear VIP Customer,

It's nearly time for you to experience your **SILVER HOT TICKET** package to see **ROD STEWART** live in Lisbon!

Date – **July 1<sup>st</sup>**

Venue – Altice Arena

Address – Rossio dos Olivais, 1990-231 Lisboa, Portugal

VIP Nation Representative – Matt

### **Timings**

7:00 p.m. – Registration Opens

7:00 p.m. – Main Doors Open

8:30 p.m. – Rod Stewart

*\*Due to the nature of live shows, all timings are subject to change*

### **Arriving at the Venue**

**From 7:00 p.m.**, please head to the VIP NATION registration desk located at Altice Arena - South Tunnel 2.

Here you will register and collect your exclusive merchandise and souvenir tour laminate and lanyard before the concert!

Look out for the VIP Nation signage (see banner & map below).

### **Please note**

- Please do ensure you collect your merchandise before the show commences as we are unable to send merchandise out post-show.
- The registration desk will close at **9:00 p.m.**

### **What to bring**

**Please bring one proof of identification along with you (drivers license, passport, bankcard).** The name must match the original purchaser's (IDs with the same surname or a photocopy of the purchaser's ID are acceptable). We do not require the original purchaser to attend if the package has been purchased as a gift, for example.

### **Your concert tickets**

Please do ensure you bring your ticket with you on show day.

### **Venue Restrictions**

Due to increasing security measures, it is important to check venue regulations for what is and isn't allowed into the venue prior to show day.

**Your SILVER HOT TICKET B0S2 package includes:**

- Seated ticket on Balcony 0 Sector 2 to see Rod Stewart live
- Merchandise item designed exclusively for package purchasers
- Souvenir Rod Stewart tour laminate and lanyard
- On site event staff

If you have any queries regarding this package...

**Before the concert:** Please contact us at [vipnation@livenation.co.uk](mailto:vipnation@livenation.co.uk)

**At the concert:** Please call **(+44)77637 51610**. Please note, this phone number will only be in use on the day of the show.

We would love for you to share your VIP experience with us **@rodstewart #vipnationeu @vipnationeu**

Have a great time!

VIP Nation team

